

OBJECTIVE:

To scrutinise the partnership work of Community Protection Directorate (CPD) with Public Health, Health & Community Services (HCS) and others in delivering an effective preventive agenda

BACKGROUND:

Fire & Rescue currently visit 7 – 8,000 homes annually under the existing programme of Home Fire Safety visits. The new Safe & Well visits looks to broaden the scope of these visits by addressing wider health and social issues such as falls prevention, social isolation and nutrition and dehydration. These visits work under the County philosophy of Making Every Contact Count. Once assessed an individual may be referred through existing pathways including, signposting to smoking cessation programmes, with other issues going through Herts Help. An initial pilot in Hertsmere ended in Sept 2016 and a robust internal evaluation undertaken by Community Protection and Public Health has resulted in the Safe and Well visits being rolled out across the County in 2017.

QUESTIONS TO BE ADDRESSED:

1. How effectively is the partnership between CPD, HCS and Public Health working?
2. How well is this approach addressing the preventive agenda?
3. What have been the benefits to vulnerable people?
4. What opportunity is there to include a wider range of initiatives within the Safe & Well model?
5. What impact has it made on the pressures on health and social care?
6. What quantifiable savings, cashable or non-cashable, can be attributed to Safe and Well?
7. How easily can the approach be adapted to include the involvement of other partners?
8. Does the approach taken allow for a flexible approach going forwards to integrate fully into operational systems?

OUTCOMES:

1. The countywide roll out of the visits has maintained the positive outcomes of the pilot
2. The number of vulnerable residents being referred to specialist interventions increases resulting in a decrease of vulnerable residents requiring hospital admission or further public services.

CONSTRAINTS:

- None identified

WITNESSES i.e. individuals	EVIDENCE i.e. organisations e.g. HCS
Darryl Keen, Deputy Chief Fire Officer	Herts Help
Jim McManus, Director of Public Health	Herts Independent Living (HIL)
Steve Holton, Area Commander	HCS

SCRUTINY REMIT: COMMUNITY PROTECTION

As at 20 Feb 2017

Mike McGregor Community Protection Manager	
Ciceley Scarborough – HCC Public Health Project Manager	
Ruth Harrington HCC Head of Community Wellbeing	

METHOD: 1 day Topic Group

DATE: Sept/Oct 2017

SITE VISIT: Film <https://www.youtube.com/watch?v=YVLS1k6NEKA>

MEMBERSHIP:

SUPPORT:

Scrutiny Officer: Charles Lambert / Natalie Rotherham

Lead Officers: Steve Holton Area Commander Citizen Safety

Democratic Services Officer: tbc

HCC Priorities for Action: how this item helps deliver the Priorities *delete as appropriate*

1. Opportunity To Thrive ✓
2. Opportunity To Prosper ✓
3. Opportunity To Be Healthy And Safe ✓
4. Opportunity To Take Part ✓

CfPS ACCOUNTABILITY OBJECTIVES: *delete as appropriate*

1. Transparent – opening up data, information and governance ✓
2. Inclusive – listening, understanding and changing ✓
3. Accountable – demonstrating credibility ✓